Transcript - Financial Hold Policy

**Financial Hold** - A student must have paid his/her debts to the University of Delaware before an official transcript can be issued.

When a transcript is requested, the student’s account is reviewed for any financial obligation which is past due. An email will be sent to the student informing him/her of a hold on the account with contact information for balance inquiries.

Payments can be made at [www.udel.edu/stupayment](http://www.udel.edu/stupayment).

Once payment is made in-full, all transcripts that have been ordered within the LAST 30 days will be processed.

If the transcript order is more than 30 days old, a new transcript request will need to be completed at [www.getmytranscript.com](http://www.getmytranscript.com).