

UD Facts & Figures 2014-15

UNIVERSITY OF DELAWARE LIBRARY

The University of Delaware Library includes the Hugh M. Morris Library, the main library; two branch libraries located on the Newark campus, the Chemistry Library and the Physics Library; and a third branch library, the Marine Studies Library, located in Lewes, Delaware.

The collections of the University of Delaware Library parallel the academic interests of the University of Delaware and are broadly based and comprehensive. The collections include over 2,800,000 books and bound periodicals plus over 420,000 electronic books and over 43,000 electronic journals. Books, periodicals, electronic resources, databases, electronic books, electronic journals, microforms, government publications, maps, manuscripts, media, political papers especially of Delaware public officials and access to information via the Internet provide a major academic resource for the University of Delaware, the surrounding community, the state of Delaware and the nation. The University of Delaware Library is a depository library for U.S. government publications; a patent depository for U.S. patents; and a repository for state of Delaware publications. Library staff members provide a wide range of in-person, online and telephone services including reference, circulation, interlibrary loan, instructional programs, assistance to users working on multimedia projects and assistance to users with disabilities.

The University of Delaware Library is an innovator in identifying, acquiring and making accessible a broad range of electronic library resources. The University of Delaware Library constantly updates the technology and adds resources for students, faculty and staff to provide the most current and convenient information resources and services to its users.

Memberships of the University of Delaware Library include the Association of Research Libraries, the Center for Research Libraries, CIRLA (Chesapeake Information and Research Library Alliance), the Coalition for Networked Information, NACO (Name Authority Cooperative Program), NDSA (National Digital Stewardship Alliance), OCLC (Online Computer Library Center), including the OCLC Research Library Partnership, LYRASIS, the New England Research Libraries Consortium (NERL), SHARES, the HathiTrust, ACSC (Association of Centers for the Study of Congress), CLR (Council on Library and Information Resources), DLF (Digital Library Federation), NMC (New Media Consortium), PACSCL (Philadelphia Area Consortium of Special Collections Libraries) and SPARC (Scholarly Publishing and Academic Resources Alliance). The University of Delaware Library is also a member of the National Network of Libraries of Medicine (NN/LM) which promotes health information, education and/or access in the Mid-Atlantic Region which includes Delaware, New Jersey, New York and Pennsylvania. To enhance interlibrary loan service, the Library is also a member of RapidILL.

Library Hours of Service

The University of Delaware Library provides access to electronic resources 24 hours a day via the Library web [www.udel.edu/library]. Library users may call 302-831-BOOK/302-831-2665 for Library hours of the Morris Library and branch libraries or check the Library web for Library hours. The Morris Library is open over of 110 hours a week. Hours during holidays and intersessions vary. Regular semester hours for the Morris Library and more are available directly at [www.udel.edu/library/info/hours].

Library Web

The web [www.udel.edu/library] of the University of Delaware Library is accessible globally and was recently redesigned. The redesigned Library web is the place to begin using the Library online and it provides thousands of links to all types of information including access to DELCAT Discovery, databases, electronic journals and newspapers, electronic books, Research Guides, finding aids for Special Collections and many other types of information and services.

DELCAT Discovery: Library Online Catalog and More

DELCAT Discovery [www.udel.edu/library] is a new online, cloud-based service that provides information about and access to the physical and electronic holdings of the University of Delaware Library. (It supersedes the online catalog DELCAT.) DELCAT Discovery was implemented on June 9, 2014 and

Source: University of Delaware Library

includes information about the Library collection and also provides links to electronic journals, electronic books and other resources. A user can limit searches to only those items physically held by the Library or a search can be done of the entire WorldCat database that encompasses over 320 million titles in over 72,000 libraries throughout the world. Items held by the University of Delaware Library appear at or near the top of the results display. Items not held by the Library can be requested via the interlibrary loan link that automatically generates an interlibrary loan request.

Databases

More than 370 licensed databases are provided by the University of Delaware Library for use. Each database allows searching of many thousands of publications at once. Some databases are general in nature and cover virtually all disciplines, and others are specific subject-oriented. Some databases are "full text" and include entire articles and some databases include citations and summaries. The Library web [www.udel.edu/library] provides a direct link to "Databases." Remote access to licensed databases is available only to University of Delaware students, faculty and staff.

Electronic Journals and Electronic Books

The University of Delaware Library subscribes (in addition to over 5,000 print journals and newspapers) to over 43,000 electronic journals and over which cover all disciplines and are licensed for use by University of Delaware students, faculty and staff. Entire articles from the eJournals are available online to search, read and print. The Library collection includes over 420,000 electronic books. The Library web [www.udel.edu/library] provides a direct link to electronic journals.

Electronic Services

Numerous electronic services are offered by the University of Delaware Library. Examples of electronic services are:

- Get It! – online electronic journal access and document delivery
- Alerting Services – receive email information and electronic articles on topics you select
- AskRef Live! – an online live chat reference service via the web
- AskRef -- online email reference service with answers within 24 hours
- Text messaging – online reference service
- Article DELivery Service – online copies of articles and book chapters from materials available from the University of Delaware Library print and microform collections to University of Delaware faculty and graduate students

Library electronic services are available via the Library web or directly at [www.udel.edu/library/services/index.html].

The University of Delaware Library has an Institutional Repository called UDSpace which uses open source DSpace software to capture, store, index, preserve and redistribute the intellectual output of the University of Delaware original research of faculty and staff in digital form including technical reports, working papers, conference papers, images and more. The name of this service has changed from DSpace in 2013/2014 to become UDSpace [udspace.udel.edu].

Morris Library Building and Services

The Morris Library provides: seating for more than 2,500 people; wireless access throughout the public areas of the Morris Library with plentiful access to electric outlets for laptops and other devices; more than 245 computers accessible to users; a current periodical reading room; self-service scanner/copiers; microform reader/printers including a digital microform workstation; large reading rooms; small research studies which faculty may reserve; small graduate carrels which graduate students may reserve; a computing site; a GIS workstation; special equipment and areas to assist users with disabilities; an instructional media area and viewing room; 31 small group study rooms for use by students in groups; a handsome Special Collections area including an exhibition gallery and a reading room with a controlled environmental system for rare materials; the Student Multimedia Design Center with 70 workstations and 6 studios and many other areas and services. Bleecker Street café, which is operated by the University of Delaware Dining Services, is located in the Commons just inside the Morris Library entrance. The Information Room in the Morris Library was renovated for the start of the Fall 2014 academic semester with bright colors, new technology, new furniture and more.

Scanning & Printing Services

Scanners are located on the First Floor and in the Student Multimedia Design Center on the Lower Level. There is no charge for scanning materials on scanners. Photocopiers are located throughout the Morris Library. Self-service black and white photocopies and color copies are available for a fee. Printing from Library computers is available for a fee. Single-sided black and white printouts and double-sided printouts are available as well as color pages. Computers on the First Floor are available to all users. Computers in the Student Multimedia Design Center on the Lower Level are available only to University of Delaware students, faculty and staff. Information is available via the Library web or directly at [guides.lib.udel.edu/printcopyscan].

Pay for self-service photocopies or library computer printing using a University of Delaware ID card (i-card). Non-UD users may purchase a Library Copy Card at the Value Transfer Station on the First Floor or the Student Multimedia Design Center on the Lower Level. Users may add funds to University of Delaware ID cards (i-cards) and to Library Copy Cards at the Value Transfer Station or at the Student Multimedia Design Center.

Services to Delaware Public Schools

The University of Delaware Library administers a state-supported program called UDLib/SEARCH which provides access via the web to online periodicals and databases to all K-12 public schools in Delaware, and includes training for teachers, librarians and technical support. More information about UDLib/SEARCH is available at [udlibsearch.lib.udel.edu]. Information for teachers and schools who wish to bring student groups to the Library is available on the web at [www2.lib.udel.edu/usered/tours.htm].

University of Delaware Library Associates

Founded in 1958, the University of Delaware Library Associates, the “friends group” of the University of Delaware Library, works to enrich the research collections of the University of Delaware Library through gifts from individuals, funds raised by programs and donations of significant books. New members are actively solicited for membership with an annual minimum fee of \$35 per year or a special student rate of \$5. The membership brochure may be accessed online at [www2.lib.udel.edu/udla] or a printed brochure may be requested by sending an email message to [UDLA@udel.edu] or by calling 302-831-2231.

Size of Collections (2013/2014)

Books and bound periodicals	over 2,800,000
E-Books (not a subset of above)	over 420,000
Microforms	over 3,400,000
Electronic and print journals and newspapers	over 49,000
--e-Journals and e-Newspapers (subset of above)	over 43,000
Other resources (DVDs, maps, etc.)	over 490,000
Databases	over 370
Research Guides to the Internet	over 230
Linear feet of manuscripts and archives	over 9,100

Use Statistics (2013/2014)

Items checked out	over 240,000
Items used in building	over 76,000
Individuals entering Morris Library	over 830,000
Virtual visits on Library web	over 1,000,000
Page views* on Library web	over 2,200,000
Reference questions	over 140,000
Interlibrary loans	over 42,000
User education provided to individuals	over 12,000
User education provided to groups	over 500

*A page view is an instance of a University of Delaware Library web page being viewed. The page views total is the total number of web pages viewed as well as repeated views of a single web page.